# Alibaba.com Assessed Supplier



# Assessment Report

Presented to

## **Dongguan Shengyang Electronic Co. Ltd**

东莞市盛扬电子有限公司

Gold Supplier & Assessed Company	Self-owned 🔲 Wholly Owned 🖂 Shareholder/Partner
Relationship:	Kindred between Owners     Cooperation Partner
Company Address:	Building 28, ShiChong Private Industrial Park, Hengli Town, Dongguan City, Guangdong Province, China
City / Country:	Dongguan, China
Consigner of Assessment:	Alibaba & Dongguan Chengde Electronic Co., Ltd.
Gold Supplier Member ID:	cdelectronic
Gold Supplier Company Name:	Dongguan Chengde Electronic Co., Ltd.
Contact Person:	Ms. Snow Zhang
Phone Number:	0086-769-83919335
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Service Provided by Bureau Veritas Certification Report No.: 17532200\_P







Report Number:	17532200_P	Assessment Type:	Production Assessment
Date of Assessment:	21/Mar./2018	Report Date:	21/Mar./2018
Assessor's Name:	Shelly Xie	Validity Period:	22/Mar./2018 21/Mar./2019
Reviewed By:	Mark Wei	Online Verification:	www.bv-certification.com.cn

#### Important Notes:

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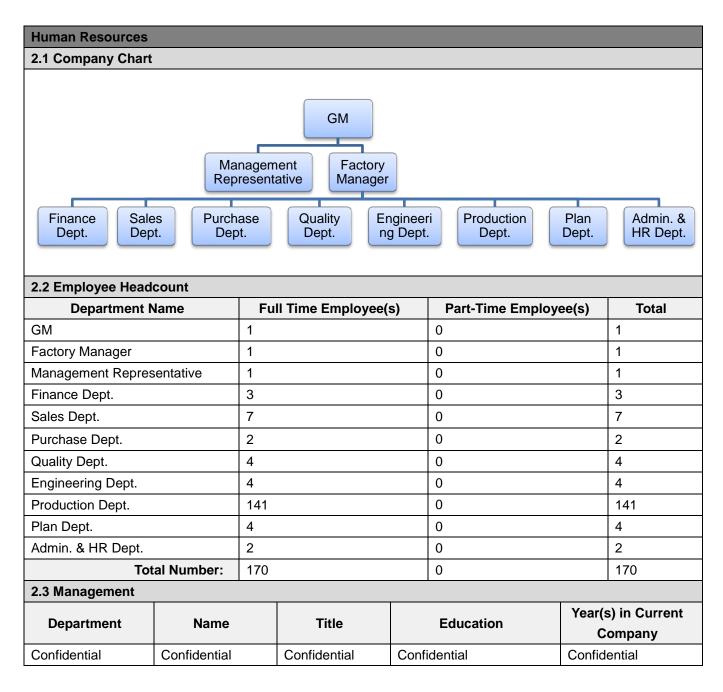
### Section 1: Company Overview

Company Overview							
1.1 Legal Validity		-					
Does the company have a	🛛 Yes 🗌 No	Business License	9144190039817053				
valid business license?		Number:	5P				
Year Established:	15/Jul./2014	Validity Period:	15/Jul./2014				
	10/001./2014		31/Dec./2049				
Export Experience:	3.7 Years	Industry	3.7 Years				
		Experience:					
Registered Address:	Building 28, ShiChong Private I	ndustrial Park, Hengli	Town, Dongguan City,				
	Guangdong Province, China						
Company Address:	Building 28, ShiChong Private I	ndustrial Park, Hengli	Town, Dongguan City,				
	Guangdong Province, China	Γ	1				
Annual review conducted by			Dongguan Industrial				
the Industrial & Commercial	🖾 Yes 🔲 No	Reviewed By:	&				
Bureau?			Commercial Bureau				
Registered Capital:	RMB 1,000,000						
Corporate Representative:	Mr. Jiangyi Wang						
Industry:	Accessories & Parts, Sports Sa	fety					
Business Type:	Manufacturer      Trading Co		<b>°</b> 1 7				
	Private Owner Dublic Company Doint Venture						
Type of Ownership:							
	Stated Owned Sole Proprietorship Other						
Products/Service:	High Frequency Ear Pads, Sewing Ear Pads, Noise Cancelling Earmuffs,						
	Shaped Foams Ear Pads, Head	aband					
1.2 Company Building Informatio	on						
Certification Type:	Estate Certification 🛛 🛛 Lease	e Agreement 🛛 🖂 Fa	actory Officer Claimed				
Total Building Size: 8,6	_						
Number of Building(s) : 3							

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#### **Section 2: Human Resources**



#### **Section 3: Production Capacity**

#### **Production Capacity**

#### 3.1 Annual Production Capacity (Previous Year)

High Frequency Ear Pads, Sewing Ear Pads, Noise Cancelling Earmuffs, Shaped Foams Ear Pads, Headband: Total: 32,700,000 Pcs

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3.2 Production Cap	acity								
Product Name Production Lir				n Line	Capacity	Actu	ual Units Produced (P	Previous Year)	
High Frequency Ear Pads, Sewing Ear Pads, Noise Cancelling Earmuffs, Shaped Foams Ear Pads, Headband		75,000,000 Pcs		32,700,000 Pcs					
3.3 Production Mad	chinery								
Machine Nam	e	Bra	nd & Model N	<b>o</b> .	Quantity	Num	ber of Year(s) Used	Condition	
Big Punch Machine		No in	formation	5	5	3.5		Acceptable	
Small Punch Machir	ne	Kexir	nmeng	8	3	3.5		Acceptable	
Ironing Machine		No in	formation	7	7	3.5		Acceptable	
Oven		No in	formation	3	3	3.5		Acceptable	
Dryer		Huax	in	2	2	3.5		Acceptable	
Sewing Machine	Juki			2	20	3.5		Acceptable	
Plastic Absorbing Ma	achine	No in	formation	1	I	3.5		Acceptable	
High Frequency Ma	chine	Dong	xiang	3	32	3.5		Acceptable	
Induction Heating M	leating Machine Hong		ngde		3	3.5		Acceptable	
3.4 Testing Machin	ery								
Machine Nam	Machine Name Brand			o.	Quantity	Num	ber of Year(s) Used	Condition	
Fabric Inspection Ma	achine	Tianc	dao			0.5		Acceptable	
Salt Spray Tester		HT-L	-200			0.5		Acceptable	
Tensile Machine		HT-C	HY60	1		0.5		Acceptable	
Temp & Humi Programmable Char	mber	HT-S	-80Z	1	I	0.5		Acceptable	
3.5 Subcontractors	5					·			
Subcontractor Name	Produ	ict Sul	ocontracted	Vo	lume Supp	lied	Cooperation Per	eriod (Years)	
N/A	N/A			N/A			N/A		
3.6 Average Sampl	ing Time	•							
	oduct Ca		-				Lead Time		
High Frequency Ear Pads, Sewing Ear Pads, Noise Cancelling Earmuffs, Shaped Foams Ear Pads, Headband				se	7 Days				
3.7 The Shortest Sa	ampling	Time			1				
Pre	oduct Ca	ategor	у				Shortest Lead Time		
High Frequency Ear Cancelling Earmuffs Headband		-		se	3 Days				

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### Section 4: Quality Assurance

I.1.1 Quali	iy Ma	nagement Syste	m Certification	1				
Certificati	on	Certified By	Certificate No.	Business Scope	Validity Date			
ISO 9001:2015 NQA:UKAS		43349	Production and sales of spor	nge 21/Apr./2017 -				
			products for headphones and	d VR, 21/Apr./2020				
				production and sales of hand	lbag			
4.1.2 Produ	ict Ce	rtification						
Certificati	on	Certified By	Certificate No.	Product Name & Model No. Validity				
		Tion Lloi Toot	TU47/C40040	Noise Cancelling and Sound	11/Dec./2017			
CE		Tian Hai Test	TH17KC1001S	Insulation ear pads Cushions	s 31/Dec./2049			
4.2 Testing	Repo	ort						
Certificati	on	Certified By	Certificate No.	Product Name & Model No. Valid				
Artificial Sw	eat	СТІ	A2170026686101E	Earmuff	10/Jul./2017			
Resistance					31/Dec./2049			
Testing Rep	ort							
REACH Tes					28/Feb./2017			
Report		3						
REACH Testing CTI SCL01J00			SCL01J006000001E	Earplug	16/Feb./2017-			
Report					31/Dec./2049			
RoHS Testi	ng	СТІ	SCL01J041995001E	28/Jun./2017-				
Report			R1	1E         Machine Sewing Thread         28/Jun./20           31/Dec./2         31/Dec./2				
4.3 Quality	Cont	rol Management						
ltem		Cor	ntent	Observations /	Comments			
				Yes, all production lines ha	ave adequate quality			
		a 19		control				
4.3.1			rol on all production	Yes, some production lines have adequate quality control				
	line	es?						
			□ No					
4.0.0	Do	the QA/QC insp	ectors work					
4.3.2	inc	lependently from	the production line?					
Who does the QC/QA Manager		A Manager	Mr. lienwen Ou					
4.3.3 /Supervisor report to?			o?	Mr. Jianwen Ou				
4.3.4 How many QA/QC inspectors in total?			nspectors in total?	4				
No. of Emp	oyees	in Each Product	ion Line:					
Pro	ducti	on Line	Supervisor	No. of Operators N	lo. of In-line QC/QA			
Workshop			8	133 4				

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4.3.5 Average	e Guarantee Time	
	Product Category	Guarantee Time
	N/A	N/A
4.3.6 The Lo	ngest Guarantee Time	
	Product Category	Guarantee Time
	N/A	N/A
4.4 Supplier	Management	
Item	Content	<b>Observations /Comments</b>
4.4.1	Does the company have a supplier assessment procedure?	⊠ Yes □ No
4.4.2	Does the company have an updated list of approved suppliers?	⊠ Yes □ No
4.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<ul> <li>Yes, with written standard procedures</li> <li>Yes, with written procedure but lack of consistent standard</li> <li>No</li> </ul>
4.4.4	Does the company keep its supplier assessment reports?	<ul> <li>Yes, assessment reports are available for more than 3 years</li> <li>Yes, assessment reports are available for the last 1-3 years</li> <li>Yes, assessment reports are available for the previous 12 months</li> <li>No</li> </ul>
4.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<ul> <li>Yes, the purchasing document includes all the information required</li> <li>Yes, however the purchasing document includes incomplete information</li> <li>No</li> </ul>
4.4.6	Is there a procedure to conduct random product inspections after final packaging?	<ul> <li>Yes, with clear standard and written inspection records</li> <li>Yes, with inspection records but no procedures</li> <li>Yes, with procedures but no inspection records</li> <li>No, inspections are not necessary</li> </ul>
4.5 After Sal	es Service	
Item	Content	Observations /Comments
4.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<ul> <li>Yes, with a standard feedback form and records</li> <li>Yes, with a standard feedback form but no records</li> <li>Yes, with records but no standard feedback form</li> <li>No</li> </ul>

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		Yes, with clear procedures and written records
4.5.2	Are there any clear procedures for	Yes, with clear procedures but no written records
4.5.2	handling customer complaints?	Yes, with written records but no clear procedures
		□ No
4.5.3	Is there a closed-loop corrective action	🖂 Yes
4.5.5	system in place?	□ No
		Yes, with procedures to trace raw materials
	Can finished/packaged products be	Yes, main raw material can be traced
4.5.4	traced by lot identification to the appropriate raw material test reports?	□ No, only the production date can be traced
		🗌 No
4.5.5	Is there a product alert and recall	Yes
4.5.5	procedure?	□ No

### **Section 5: Production Process Management**

Quality	Control Management	
ltem	Content	Observations /Comments
5.1	Is the factory tidy and clean enough for production?	<ul> <li>Yes, very good</li> <li>Yes, acceptable</li> <li>No, needs improvement</li> <li>No, very poor</li> </ul>
5.2	Are the following items /documents provided at the appropriate location?	<ul> <li>Work instructions</li> <li>Approved sample</li> <li>Product picture</li> <li>No, the above-mentioned was not available.</li> </ul>
5.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<ul> <li>Yes, with clear written instructions and records</li> <li>Yes, with written instructions but no records</li> <li>Yes, with records but no written instructions</li> <li>No</li> </ul>
5.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<ul> <li>Yes, with clear written instructions and records</li> <li>Yes, with written instructions but no records</li> <li>Yes, with records but no written instructions</li> <li>No</li> </ul>
5.5	How are finished products inspected?	<ul> <li>100% of products with detailed inspection</li> <li>Random inspection</li> <li>No inspection</li> <li>No inspection necessary</li> </ul>

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5.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<ul> <li>Yes, the units are separated and marked clearly</li> <li>Yes, the units are separated but not marked clearly</li> </ul>		
		□ No		
		Repaired and re-inspected		
	How are finished products that failed inspection handled?	🛛 Thrown away		
		No inspection necessary		

### Section 6: R & D Capacity

R&D Capacity						
6.1 Current Situa	tion					
There is/are	4 R&D e	ngineer(s) in th	ne company.			
Education Leve	I Headcount		Wor	k Experience		Headcount
Doctorate	0		Over 3	0 Years	0	
Post-Graduate	0		21-30	Years	0	
Graduate	0		11-20	Years	0	
Junior College 4			6-10 Y	ears	1	
Technical School 0			2-5 Ye	ars	3	
High School	0	Less Than 2 Years			0	
Patent Situation						
Patent No.	The Name of th	e Patent	Th	e Patent Type		Available Date
N/A	N/A		N/A			N/A
Brand Situation						
Registration/app lication No.	Brand Name	For Approv Goo		Validity Date		Ref.
N/A	N/A	N/A		N/A	N/A	A
The Average Tim	e For New Products L	aunched				
Product Category			Lead Time			
High Frequency E	ar Pads, Sewing Ear Pa	ads, Noise	1 Day			
-	ffs, Shaped Foams Ear	Pads,				
Headband						
The Shortest Tim	e For A New Item Lau	nched				
	Product Category			Shortest Lead	d Time	9

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High Frequency Ear Pads, Sewing Ear Pads, Noise	1 Day
Cancelling Earmuffs, Shaped Foams Ear Pads,	
Headband	
Does the company provide ODM service for others?	⊠ Yes □ No
Are there relevant design input/output, review, and verification documents available for the assessment	⊠ Yes
company?	No No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	⊠ Yes □ No
If yes, please list all key equipment used:	Laser Machine
Do R& D employees use any specific software for designing new products?	Yes
If yes, please list the main software used:	ProE, CAD, PDF
Please list all certifications and/or qualifications of the R & D department:	N/A
	Yes, with clear written instructions
Has the company established standard design procedures for new products?	Yes, without written instructions
	□ No
	Yes, with clear written records
Have the designed products been internal verified or	Yes, only part written records
validated?	Yes, without written records
	□ No
	Yes, all designed products have been tested
Have the designed products been tested by a	Yes, only part of designed products have been
third-party inspection body?	tested
	□ No
	Yes, all designed products have been confirmed
Have the designed products confirmed by the	Yes, part of designed products have been confirmed
customers?	according to client's requirements
	□ No
	Yes, with written job description
Does the company have qualification requirements for	Yes, without written job description
designers?	☐ No, but at least two years design experience is
	needed
	□ No
Are the designers' qualifications recognized by the	Yes, with written records
company?	Yes, without written records
	□ No

#### 6.2 R&D Real Case Description

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Customer's Name	Confidential					
Customer's Location	United States	United States				
Customer's Industry:	Headphone					
Order's Requirement Description:	Approved					
6.3 Design Process						
Process 1	Process 2	Process 3				
Description: Drawing Sketch	Description: Laser Making	Description: Sample				
Process 4	Process 5	Process 6				
	N/A	N/A				
Description: Samples Testing	Description: N/A	Description: N/A				
6.4 Design Devices						
Laser Machine	Device 2	Device 3				
	N/A	N/A				

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### Section 7: Company Development / Expansion Plans

Company D	evelopment / Expansion Plans	
Item	Company Development Action	Timeframe
1	The organization is going to increase more production	2018 year
I	lines & recruit more staffs.	

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#### **Section 8: Production Flow**

Produ	ction Flow				
No	Production Process	No	Production Process	No	Production Process
1	Cutting	2	Punching	3	High-Frequency Plastic Welding
4	Sewing	5	Small Punching	6	Ironing
7	Drying	8	Trimming	9	Inspection
10		11	N/A	12	N/A
	Packaging		N/A		N/A

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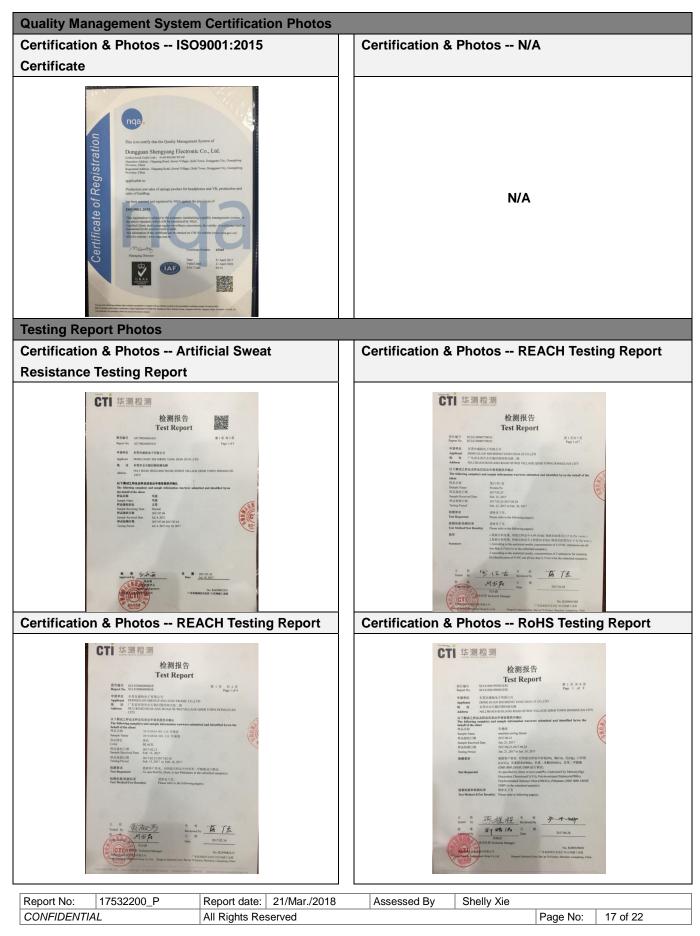


#### **Section 9: Certification & Photos**



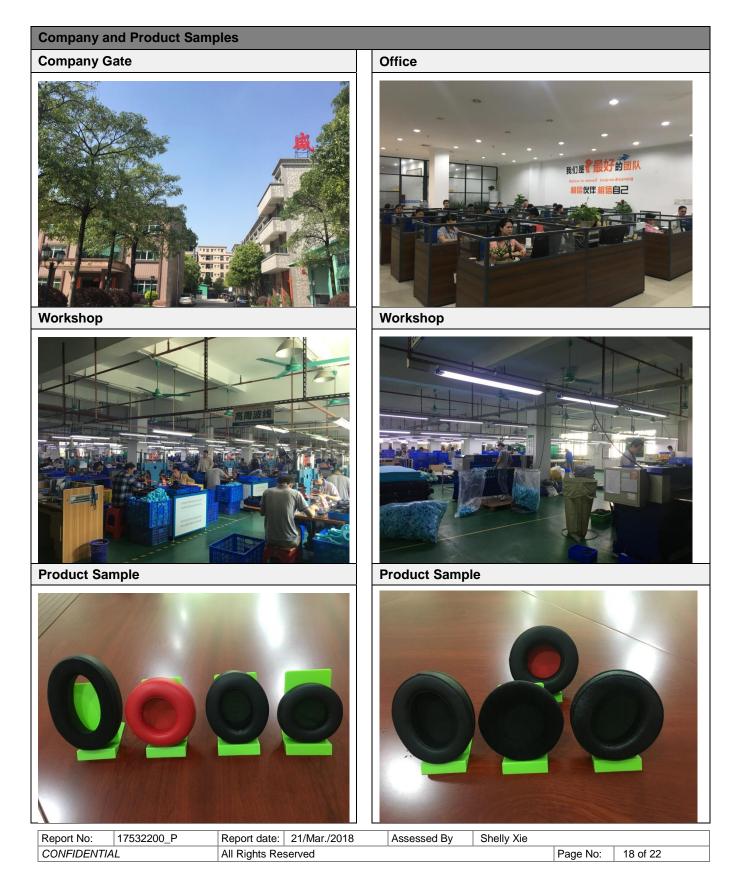
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### Section 10: Company and Product Samples





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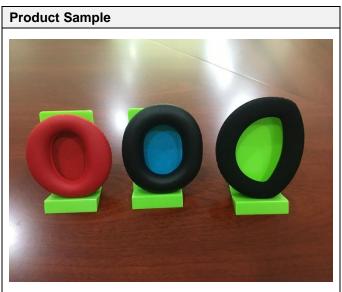
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### Section 11: Competitive Advantages

11.1 Product Group Capacity									
11.1.1 Products Sold (Within 12 Months)									
Products Name		Quantity		Revenue (USD)					
High Frequency Ear Pads, Sewing Ear Pads, Noise		32,700,000 Pcs	Confid	ential					
Cancelling Earmuffs, Shaped Foams Ear Pads, Headband									
11.1.2 Suppliers Cooperated With (Within 12 Months)									
No. of cooperation suppliers (total)	32	2							
No. of suppliers (which cooperated over 2 times) 32									
No. of provinces which cooperation suppliers belong to	1	(Guangdong)							
Would the company like to provide design solution		Yes							
service for integration project?									
If yes, these projects include N/A									
would the company like to provide a total solution for		Yes							
purchasing?	$\boxtimes$	Part, HIFI and sa	fety prot	ection industrial					
products									
□ No									
If yes, please describe it N/A									
11.1.3 Real Case Description									
Customer Name Confidential									
Customer Country China									
Customer Region Guangdong									
Products Category Ear Pads & Headband									
Order Value (USD) 85,250									
Order Process Normal									
Customer's Feedback Approved									
11.2 Real Case for Lower MOQ & Short Lead Time									
Products Name MOQ (Within 12 Months) Shortest Lead Time									
High Frequency Ear Pads, Sewing Ear Pads, Noise2,000 Pcs20 Days									
Cancelling Earmuffs, Shaped Foams Ear Pads, Headband									
11.3 Real Case for Large Contract									
Products Name     Order (Within 12 Months)     Shortest Lead									
Time									
High Frequency Ear Pads, Sewing Ear Pads, NoiseRMB 2,600,00030 Days									
Cancelling Earmuffs, Shaped Foams Ear Pads, Headband									
11.4 Overseas After-sales Service Capacity									
11.4.1 Average Response Time N/A									
11.5 After-sales Service Capacity									
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Does the company accept small	⊠ Yes
order?	□ No

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